

615-150 Organisational Processes

Credit Points:	12.50
Level:	1 (Undergraduate)
Dates & Locations:	2009, This subject commences in the following study period/s: Semester 2, - Taught on campus. Scheduled class meetings and independent study, supported by lecture notes, audio recordings (where available) in consultation with an allocated staff member.
Time Commitment:	Contact Hours: 12 hours of scheduled class meetings, plus additional consultation time. Total Time Commitment: 120 hours total time commitment.
Prerequisites:	None
Corequisites:	None
Recommended Background Knowledge:	None
Non Allowed Subjects:	Students may not gain credit for both this subject and any of 615-181, 615-255, 306-106 or 306-207.
Core Participation Requirements:	It is University policy to take all reasonable steps to minimise the impact of disability upon academic study and reasonable steps will be made to enhance a student's participation in the University's programs. Students who feel their disability may impact upon their active and safe participation in a subject are encouraged to discuss this with the relevant subject coordinator and the Disability Liaison Unit.
Coordinator:	Dr Wally Smith
Subject Overview:	This subject focuses on a process view of organisations. A process is defined as a logically connected series of tasks that produce a defined output for a specified group of customers. Typically, organisational processes cross functional boundaries within an organisation.
Objectives:	At the completion of this subject, students should understand the fundamental premises and approaches of total quality management and business process (re)engineering; be aware of major organisational processes (such as order management, billing, new product development) found in many organisations; be able to analyse and document organisational processes using data flow diagrams and event process chains; understand the importance of human self-interest in organisations and the need for controls in well-designed information systems; understand how vendors of enterprise application software are attempting to provide software that can adapt as business needs change; and be ready to commence study of inter-organisational processes.
Assessment:	Written work of up to 20 pages, group research and field projects taking approximately 20 hours in total due throughout the semester (40%); a 2-hour written examination in the examination period (60%). Satisfactory completion of both project work and the examination is necessary to pass the subject.
Prescribed Texts:	None
Breadth Options:	This subject is not available as a breadth subject.
Fees Information:	Subject EFTSL, Level, Discipline & Census Date, http://enrolment.unimelb.edu.au/fees
Notes:	Commerce degree students are not permitted to enrol in this subject, except BCom/BIS students, where this subject is a core requirement. This subject is only available by invitation from the Head of Department.